



Date: 14th April 2011

To whom it may concern,

My husband first approached H Johnson & Company in 2006, after watching members of their team complete a memorial at Waverley cemetery. After discussing the possibility of constructing a similar memorial, my husband received an itemised quotation from H. Johnson & Company detailing everything from the size and depth of the foundations needed to the exact dimensions of all components which would be needed to finalise the memorial.

Shortly after my husband's death in 2006, whilst sorting out his personal effects we found a copy of H. Johnson & Company's quotation along with directives in his Will, to engage H Johnson & Company in the erection of his Memorial, as per the quotation he had received.

Wanting to fulfil his wishes, we contacted H Johnson & Company and instructed them to begin work.

From my very first meeting with Anthony Renowden, I found him confident in his abilities, he had an extensive knowledge in stonemasonry, was clear in interpretation, very willing and able to answer all my questions with confidence.

Together with Anthony's skilled team, they were more than capable in undertaking such a large scale job. The whole team conducted themselves in a professional manner, they were competent and above all qualified to address all aspects of the monument. Even the complexities and decision making process of such a large monument were dealt with in a very professional manner, without any negative repercussions.

Each member of the team performed all tasks as expected, they were infallible and exceed my expectations but more importantly, H Johnson & Company delivered what was promised.

I would not hesitate in recommending H Johnson & Company's services and please feel free to contact me if you need additional information or perspective.

Yours sincerely,

A handwritten signature in cursive script that reads "Naomi Hayward".

Naomi Hayward

Director

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